## Site Feedback

General Feedback

[Enter Your Name] [Enter Your Email]

Send Us Feedback!

## Online Help

If you cannot find the answer to any of your questions in one of the listed topics below please send us your question using the feedback feature above.

If you have pop-up blocking software enabled on your computer then some features of this website may not work. These features may include but are not limted to links to content on other websites and TIR printing . Pop-up blocking software allows you to disable the feature for specific sites.

If you are experiencing unexpected errors, one of the first things to try is closing your browser and starting a new session. Also, log off the website and back on again. Many things can happen to cause your session to go bad. The two most common are listed below:

- Leaving the site open in the web browser for twenty minutes or longer with no activity by the user.
- The Website has undergone an update since the last time you logged on.

- Web Site Feature List
- Online System/Javelin FAQ
- Username/Password Recovery Tool

## Site Map

### Account Administration

- My Account
  Use this page to update your personal information, such as email address.

### VIT Info

- Terminal Contacts & Information
  About VIT, Terminal Phone Numbers & Organization Members
- Hours of Operation
- Rates
- Port Tour Info
- EDI Services
  EDI Services
- Fumigation Facilities
  Fumigation
- Cranes, Berths & Channels
  Crane Specifications & Berth & Channel Conditions
- Environmental Policy
  environment environmental

### Port Security

- Port Security, ID Cards

### HRCPII

HRCPII

- HRCPII Website
  HRCPII Web Site

### General Links

General Links

- International Moving-Line Resources
- AB Trucking
  AB Trucking
- American Association of Port Authorities
- Hampton Roads Economic Development Alliance
- E-Modal
- Hampton Roads Examination Warehouse
- Intermodal Association of North America
- Norfolk Southern's accessNS
- NOS Water Level Observation Network
- Virginia Maritime Association
- ShipCSX

### Broker Links

Broker Links

- World Trade Organization
- Broker Power
- Journal of Commerce
- PER Foreign Currency Info

### US Government Links

US Government Links

- US Customs & Border Protection
- US Census Bureau
- US Department of Agriculture
- US Department of Commerce
- US Federal Maritime Commision
- US Food & Drug Administration
- US Trade Representative

### Customer Documents & Forms

Customer Documents & Forms

- Purchase Order Terms & Conditions
  Purchase Order Terms & Conditions
- Vendor Supplier Contractor ISO14001
  Vendor Supplier Contractor ISO14001
- Shipline Services Guide
  Shipline Services Guide
- Warehouse Guide
  Warehouse Guide, Find a Warehouse
- Freight Forwarders & Customs House Brokers
  Freight Forwarders & Customs House Brokers List
- Rates
  Tariff , Rates
- Credit Application
  Credit Application

### Search Results

Information about Virginia International Terminals, Inc.

- Employment
  Jobs Employment Job

### Customer Service Manual

- Table of Contents
  Customer Service Manual TOC
- Broker Customs Screens
  Broker Customs Screens
- Booking Screens
  Booking Screens
- EDI Conversion Code Screens
  EDI Conversion Code Screens
- Import Screens
  Import Screens
- Interchange and M&R Reports
  Interchange and M&R Reports
- Equip Mods Prearrivals
  Equip Mods Prearrivals
- Download all documents (Filesize: 1.55 MB)

### Trucker Documents & Forms

Trucker Documents

- Trucker Manual
  Trucker Manual
- Gate Rules
  Gate Rules
- Motor Carrier Listing
  Motor Carrier Listing

### Trucker Links

Trucker Links

- Mileage & Routing Lookups
  Mileage & Routing Lookups
- Prophesy - mile.com
- National Motor Freight Traffic Assoc.

### Reports & Tools

Admin tools for reporting on different aspects of www.vit.org

- Vessel Schedule
  Vessel Schedule
- Shipline Codes
  Shipline Codes.
- Broker Listing
  Broker Codes

### My Data Grids

Data Grids are a new feature of the www.vit.org site which allow you to filter, sort, save and export your container data.

- My Data Grid Explorer
- VIT's DataGrid Tool
  An overview and tutorial showing VIT's DataGrid tool.

### Tools

Tracking Links

- Container List Manager
- Container List Grid
- Container Tracking
  Container tracking and container history reports. TIR Interchange